



## YELLOWKNIFE GOLF CLUB COVID-19 PROTOCOLS (Page 1)

### General

- physical distancing must be observed at all times while on the premises, with a minimum 2 metres between individuals
- please wash your hands or use hand sanitizer whenever you can
- appropriate signage posted outside all building entries and on power carts / F&B carts briefly outlining the physical distancing guidelines in place including sanitization practices, no handshaking or loitering
- employees as well as members/guests are asked to stay home if they show signs of being unwell or symptomatic
- members/guests who show signs of illness will not be permitted to play the course or use the driving range facilities
- we ask that you make an effort to pay by credit /debit card and to avoid cash, or to utilize the account system (loading amounts as desired) in the new point of sale system
- only 1 person in washrooms at a time
- members/guests are asked to observe all signage (related to COVID-19 and anything else) around the golf course, for their safety and the safety of those around them
- sharing clubs, unless with those in your household is prohibited while on the premises
- hand sanitation stations will be made available at every entrance into the facilities

### Clubhouse

- inside clubhouse (with exception of the washrooms) and the clubhouse deck will not be made available
- all food/beverage service is suspended, except for pick-up (if available)
- if available, only called in orders will be accepted
- drink/snack cart will not be operating

### Proshop/ Golf Course

- private/group lessons, league play (men's/women's night) and corporate/club tournaments will be cancelled until further notice
- members/guests are asked not to report to the golf course earlier than 15 minutes prior to their tee-time



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- a maximum of 3 members/guests in the Proshop at once, and always observe social distancing measures when inside
- all members/guests must have a tee-time, no walk-ons will be considered for the course
- tee times will be a minimum of 15 minutes apart to avoid congestion on the course
- groups that are allowing others to play thru are asked to move a safe distance away from any member of the group they are allowing to play thru
- flags are to remain in place and cups will have a device to use to safely retrieve and remove your ball without touching the hole or flag
- all rakes and ball washers will be removed from the course. If you find yourself in the bunker, you may lift the ball, place it on the sand and then use your foot to cover up the mark taken afterwards
- washroom facilities on the course will be closed (and locked), only washrooms available will be at the clubhouse
- rental clubs (includes mats) for both the driving range and the golf course will not be allowed at this time
- pull carts will have a clearly marked drop off area for our staff to properly sanitize prior to be rented back out
- power carts will be for 1 rider only, unless sharing that cart with someone in your household (this goes for private cart owners as well)
- power carts will be fully sanitized after each use
- walking the golf course is encouraged
- scorecards and pencils will be handed out by staff per request from members/guests. They will not be made available as normal.

#### Driving Range & Practice Green

- every 2<sup>nd</sup> driving range bay will be closed to follow social distancing measures
- balls will be washed after each use before being put back in the range machine
- we ask that you place your bucket in the pile of “dirty baskets” (will be identified clearly on the driving range) after each use and to not leave them in the stalls.
- if the range shows signs of busyness, we ask that members of the same household share a stall and observe social distancing with others
- ready to use buckets of balls will be available on the front deck of the proshop for members/guests to avoid use of the pinpad associated with the range ball dispersal machine
- FOB's and range machine will not be used at this time



## YELLOWKNIFE GOLF CLUB COVID-19 PROTOCOLS (Page 3)

- all pins will be removed from the practice greens
- practice green cups will be elevated, similar to those on the golf course
- members/guests are asked to use their own balls on the putting green, have any balls you are using clearly marked with your name or a marking to easily identify it to others

### **Staff**

- employees will have access to protective gloves, masks and sanitizing wipes at all times if required
- grounds staff will operate in separate company vehicles when facilitating on-course work in order to maintain social distancing
- staff will increase the frequency of routine cleaning with approved antimicrobial products, sanitization and disinfection of all locations, especially all common and high traffic areas, frequently touched surfaces (including door handles, counters)
- a log of daily cleaning will be kept for records
- all commonly used items by staff (ie. POS systems, computers, pens and phones) must be disinfected between shifts.
- Debit/credit card machine to be sanitized after each use if customer used pinpad or inserted their card
- ensure staff can recognize the symptoms of COVID-19 and know how to act responsibly if they detect or exhibit symptoms.
- staff meetings will be conducted in areas that allow for social distancing best practices to be maintained
- General Manager will utilize radio or telephone communication as much as possible between him and staff members
- Staff will be tasked with encouraging members/guests about physical distancing around the golf course

Cole Marshall  
General Manager  
Yellowknife Golf Club